Luke Paschka

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IT Project Management - Front End Design

Comprehensive experience delivering complex and large-scale IT projects using an agile approach.

Technically-minded professional with demonstrated achievement in technical web support and development. Proven success leading all phases of web projects aligning business goals with technology solutions to drive process improvements and IT transformation. Adept communicator; liaise between business and technical units to achieve on-time and on-spec project completions. Known for ability to produce high-quality deliverables that meet or exceed timeline and budgetary targets.

Core Competencies:

• Project & Program Management	• Change Control & Release Engineering
• IT Planning & Business Re-designing	• Web Programming & Script Installations
• Website Development	• Client & Stakeholder Engagement
• Budgeting & Costing	• Configuration Management
• B2B Processes	• Staff Training & Leadership

Professional Experience

Supplylogic, Worked Remotely

Technical Project Manager, 2016 – Present

Spearhead complex projects from inception to conception while complying with time and budgetary constraints. Develop comprehensive project strategies to meet customer requirements by coordinating with managers and the technical workforce. Monitor project progress and make detailed scheduled reports on measurable items such as milestones and deliverables. Collaborate with personnel to provide encouragement, identify problems, create solutions, and implement efficiency improvements. Chair meeting with interested parties to approve and apply innovative changes as well as review proposed modifications. Organize training sessions on operating procedures using B2B platform for staff.

Key Achievements:

- Discussed product/service features with vendors and closed deal son favorable terms and ensured the optimal availability of resources by communicating with customers, team members, managers, and in-house accountants.
- Adhered to cost benefit and return-on-investment guidelines by analyzing economics of project plans.
- Led minor front end development on B2B platform for managing client's requests.

Four51, Inc., MN, Minneapolis

Senior Client Advisor, 2014 – 2016

Provided expert opinion and valuable technical support to clients on customer UX for Storefront 2.0 applications while maintaining multiple web sites. Used Pageflex software, HTML, and Angular JS for managing variable data products. Proposed content and custom solutions for 2.0 site conversions by interfacing with Scrum Master and cross-departmental

teams. Managed support tickets submitted by clients through Salesforce requesting site improvement's as well as answered questions on Storefront 2.0 application and administration capabilities. Uphold web-based information for future requirements and reference. Co-ordinated with key team members, potential customers, and vendors to deliver excellent services.

Key Achievements:

- Oversaw the development of Q&A site by addressing questions as well as formulated ideas to upgrade current sites.
- Set a benchmark for excellence by leading web projects within time and budgetary constraints.

Hedberg Supply, MN, Plymouth

Digital Marketing Coordinator/Web Content Manager, 2013 – 2014

Created and managed master content calendar for all web properties by collaborating with cross-departmental team. Led freelancers such as writers, copyeditors, and community outreach organizers and maintained a consistent look and feel throughout all web properties. Formulated and disseminated report on all site metrics to the higher management.

Key Achievements:

- Kept abreast of latest trends regarding emerging web technologies through relevant blogs, listservs, and events.
- Accomplished bottom-line results by copyediting and proofreading overall web content.

Corner Piece Web, Burnsville, MN

Field Application Engineer, 2010 – 2013

Engineered and updated several web sites, streamlined day-to-day website operations, interfaced with content providers, and increased web site quality, performance and reliability. Crafted graphics, mobile versions, and logos for websites while establishing robust processes for posting content to website. Maintained content for hosted sites by utilizing CMS system, met with clients to keep sites fresh, and updated with current content and branding.

Key Achievements:

- Secured complex and effective ventures within time and budgetary constraints in a fast paced environment.
- Accelerated organizational growth by using excellent communication skills and project management skills.

Technical Proficiencies

Platforms:	HTML5, CSS3, Bootstrap, Angular JS, React, Node.js, Mongo, Mongoose, Express.js, Git, Git Hub, MySQL, Handlebars.js, MERN Stack, Pageflex, VS Code, Webstorm, Sourcetree, Sublime Text, Notepad ++, Firebug, PhotoShop, Coral Paintshop Pro, Illustrator, InDesign, Adobe Acrobat Pro, JavaScript, Internet Explorer, Firefox, Safari, Google Chrome, Windows 10, Excel, Word, Software installation, Data Conversion, Integration, Aglie, Figma, Postman, Insomnia

Education & Certification

Certification

Web Design Certificate - Normandale

Full Stack Certification - University of Minnesota